

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÁHAN

RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
516-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating May Valencia on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.	9/5/24 10:45 a.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 516-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating May Valencia on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's
6 hospitality industry, providing guests with a first impression of the island's commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute
10 significantly to the success and sustainability of the island's tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam's hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, the Guam Hotel and Restaurant Association's "*Most Valuable*
22 *Housekeeper of the Year*" Award honors exceptional individuals in the hospitality and
23 service industries who demonstrate a commitment to excellence and professionalism in
24 their work; and

25 **WHEREAS**, May Valencia has been with iCAN Resources, Inc. for over ten
26 years, during which time she has served as a Supervisor at a DoDEA (Department of

Defense Education Activity) site, exemplifying the core values of professionalism, respect, and dedication to her role; and

WHEREAS, May is considered one of the top in her field at iCAN, consistently ensuring that customer needs are met while contributing to the company’s mission of helping disabled employees become independent, capable, and notable members of the community; and

WHEREAS, her work is more than a job, but a calling she has graciously accepted, using her skills to build strong relationships with her team and help them reach their fullest potential through compassion, empathy, and personalized approaches; and

WHEREAS, May is an exceptional leader who effectively communicates with her team, adjusts her methods as needed, and is always ready to take on a challenge, embodying the highest standards of professionalism, accountability, and trustworthiness; and

WHEREAS, May’s contributions as a Supervisor to a team of individuals with diverse disabilities have been instrumental in achieving iCAN’s vision, demonstrating her commitment to the organization's mission and its people; now, therefore, be it

RESOLVED, that the Committee on Rules of *I Mina'trentai Siette Na Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and congratulate May Valencia on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors; and be it further

RESOLVED, that the Speaker and the Chairperson of the Committee on Rules certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted to May Valencia; and to the Honorable Lourdes A. Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**